

Chassis repair service, simplified.

FlexiVan has now contracted REACH to facilitate OTR repairs and help get drivers back on the road faster. It connects drivers with optimal service technicians directly, eliminating the back-and-forth communication typically seen when other parties are involved.

Improve the Drivers' Experience

- With real-time mapping, drivers and technicians can quickly find each other's locations with pinpoint accuracy.
- Keeps communications clear and the progress of repairs visible to everyone involved.
- With chat capability, drivers always remain up-to-date on servicing of their chassis - from estimated arrival times of technicians to possible changes in repair plans.

Resolve Breakdowns Quickly

- Roadside repair requests, right from a driver's smartphone - anytime, anywhere.
- Photo uploading allows technicians to evaluate repairs before even arriving at the scene.
- Faster communication between parties with fewer emails and phone calls saves drivers approximately 53 min per service event.

Increase Productivity

- REACH works 'round the clock and assigns service events 24 hours a day, 7 days a week.
- From start-to-finish, the work order tracking system efficiently manages all documentation and each step of servicing activities.
- Using cloud-based technology, there is no necessary downtime for installation.

